



**MAY 2004 MONTHLY REPORT**

**Health Insurance Risk Sharing Plan (HIRSP)**  
**May 2004 Monthly Statistics**

	May-04	November-03
<b>BANK SUMMARY</b>		
CHECKWRITE	<b>\$6,150,352.53</b>	\$4,260,836.28
BOOK BALANCE (US Bank & State General Account)	<b>\$42,778,753.00</b>	\$39,681,686.00
<b>ENROLLMENT</b>		
PLAN 1A	<b>8,279</b>	8,400
PLAN 1B	<b>8,237</b>	7,215
PLAN 2	<b>1,757</b>	1,732
TOTAL	<b>18,273</b>	17,347
NEW APPLICATIONS RECEIVED	<b>478</b>	475
<b>CLAIMS</b>		
CLAIMS PROCESSED	<b>100,788</b>	95,038
AVERAGE PROCESSING DAYS	<b>16</b>	13
CLAIM INVENTORY - OVER 30 DAYS OLD	<b>1,427</b>	1,229
CLAIM INVENTORY - TOTAL	<b>9,401</b>	9,044
CLAIMS DENIED (Non-PBM)	<b>11,937</b>	16,651
CLAIMS DENIED (PBM)	<b>7,614</b>	7,951
CLAIM ACCURACY PERFORMANCE	<b>99.90%</b>	99.52%
<b>CUSTOMER SERVICE - HIRSP</b>		
NUMBER OF CALLS RECEIVED	<b>9,600</b>	8,836
PERCENTAGE OF CALLS ANSWERED	<b>92.8%</b>	82.4%
WRITTEN CORRESPONDENCE - RECEIVED	<b>401</b>	492
WRITTEN CORRESPONDENCE - COMPLETED	<b>431</b>	516
WRITTEN CORRESPONDENCE - INVENTORY	<b>18</b>	27
AVERAGE HOLD TIME FOR TELEPHONE CALLS	<b>2.97</b>	6.59

**WISCONSIN HEALTH INSURANCE RISK SHARING PLAN  
MAY 2004 MONTHLY REPORT  
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# Wisconsin Health Insurance Risk-Sharing Plan

## Breakdown of Incurred Claims and Earned Premium

### by Quarter and Plan

4Q02					
Plan	Total Dollars			Per Member Per Month	
	Incurred Claims	Earned Premium	Loss Ratio	Incurred Claims	Earned Premium
Plan 1A	\$20,269,258	\$10,075,378	201.2%	\$779.56	\$387.50
Plan 1B	5,913,052	5,425,547	109.0%	367.50	337.20
Plan 2	4,148,387	1,743,587	237.9%	800.69	336.53
Total	\$30,330,697	\$17,244,511	175.9%	\$641.62	\$364.79
1Q03					
Plan	Total Dollars			Per Member Per Month	
	Incurred Claims	Earned Premium	Loss Ratio	Incurred Claims	Earned Premium
Plan 1A	\$16,920,129	\$9,643,975	175.4%	\$681.33	\$388.34
Plan 1B	6,857,264	6,382,184	107.4%	358.59	333.74
Plan 2	3,514,000	1,759,919	199.7%	679.43	340.28
Total	\$27,291,392	\$17,786,078	153.4%	\$555.50	\$362.03
2Q03					
Plan	Total Dollars			Per Member Per Month	
	Incurred Claims	Earned Premium	Loss Ratio	Incurred Claims	Earned Premium
Plan 1A	\$19,973,450	\$9,858,100	202.6%	\$784.01	\$386.96
Plan 1B	6,958,117	6,664,640	104.4%	347.49	332.83
Plan 2	4,011,242	1,796,687	223.3%	763.90	342.16
Total	\$30,942,809	\$18,319,427	168.9%	\$609.70	\$360.97
3Q03					
Plan	Total Dollars			Per Member Per Month	
	Incurred Claims	Earned Premium	Loss Ratio	Incurred Claims	Earned Premium
Plan 1A	\$20,427,683	\$10,846,522	188.3%	\$801.49	\$425.57
Plan 1B	7,200,483	7,649,161	94.1%	344.92	366.41
Plan 2	4,189,597	2,062,401	203.1%	805.85	396.69
Total	\$31,817,763	\$20,558,083	154.8%	\$617.08	\$398.71
4Q03					
Plan	Total Dollars			Per Member Per Month	
	Incurred Claims	Earned Premium	Loss Ratio	Incurred Claims	Earned Premium
Plan 1A	\$22,266,956	\$10,825,220	205.7%	\$874.76	\$425.27
Plan 1B	9,276,767	8,013,666	115.8%	422.44	364.92
Plan 2	4,591,640	2,062,818	222.6%	882.33	396.39
Total	\$36,135,362	\$20,901,704	172.9%	\$686.74	\$397.23

NOTES:

- Loss Ratio = Incurred Claims / Earned Premiums
- Earned Premium includes Premium Subsidies
- Incurred Claims include Provider Contributions
- Administrative Expenses are not included in this exhibit
- Incurred Claims and Earned Premiums are updated quarterly and restated to reflect the most current information available as of March 31, 2004

**Wisconsin Health Insurance Risk Sharing Plan  
Financial Report Notes  
For the Period Ending May 31, 2004**

These monthly reports do not include the June 30, 2002 CAFR<sup>1</sup> (Combined Annual Financial Report) adjustments. When these adjustments are available, the monthly report will reflect these changes. Previously issued monthly reports will not be reissued but the financial statement notes for the current month will summarize the CAFR adjustment.

**1) Policyholder Retained Earnings, End of Period (page 3 & 9)**

The policyholder retained earnings include both assigned and the unassigned surplus (see Interim Reconciliation page 6 and 12 for the breakdown).

**2) Other Receivables (page 7 & 13)**

Claims expense and receivables are adjusted monthly to account for doubtful receivables per GASB 38.

**3) Losses Paid or Approved for Payment (page 3 & 9)**

Claims expense and receivables are adjusted monthly to account for doubtful receivables per GASB 38.

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<sup>1</sup> CAFR is the State of Wisconsin annual financial report published by DOA (Dept of Admin) and prepared in accordance with GASB (Governmental Accounting Standards Board).

Wisconsin Health Insurance Risk Sharing Plan  
for the Period Ended May 31, 2004  
Fiscal Year 2004

Unaudited Statement of Revenues, Expenses, and Changes in Retained Earnings													
Operating Revenues	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Year to Date
Gross Premiums	6,671,935	6,855,377	6,865,202	6,999,838	6,976,695	7,025,046	7,117,706	7,171,995	7,179,941	7,235,705	7,293,859	-	77,393,299
Premium Subsidized	(322,035)	(330,138)	(293,447)	(378,173)	(318,929)	(343,769)	(375,583)	(340,708)	(281,596)	(318,817)	(337,508)	-	(3,640,703)
Net Premium Revenues	6,349,900	6,525,239	6,571,755	6,621,665	6,657,766	6,681,277	6,742,123	6,831,287	6,898,345	6,916,888	6,956,351	-	73,752,596
Provider Contribution	2,571,321	3,205,951	1,870,333	2,564,228	2,894,579	3,076,511	2,436,326	3,990,827	3,672,999	3,897,484	5,552,906	-	35,733,465
Insurer Assessments	2,676,407	2,676,407	2,676,407	2,676,407	2,676,407	2,676,407	3,230,941	3,230,941	3,230,941	3,204,202	3,230,941	-	32,186,408
Total Operating Revenues	11,597,628	12,407,597	11,118,495	11,862,300	12,228,752	12,434,195	12,409,390	14,053,055	13,802,285	14,018,574	15,740,198	-	141,672,469
Operating Expenses													
Medical Losses:													
Losses Paid or Approved for Payment <sup>(3)</sup>	6,960,640	8,205,976	6,426,747	5,851,266	6,082,689	7,537,974	11,093,371	9,267,957	9,217,447	11,270,114	9,920,955	-	91,835,136
Increase (Decrease) in Unpaid Losses	745,723	301,508	(808,233)	2,017,899	1,613,972	520,699	(4,812,800)	(218,179)	(442,478)	(1,371,744)	4,558,309	-	2,104,676
Deductible Subsidy Paid	44,862	41,166	40,330	23,213	29,376	33,096	64,365	69,422	70,732	74,434	55,222	-	546,218
Total Medical Losses	7,751,225	8,548,650	5,658,844	7,892,378	7,726,037	8,091,769	6,344,936	9,119,200	8,845,701	9,972,804	14,534,486	-	94,486,030
Pharmacy Losses:													
Losses Paid or Approved for Payment	2,787,916	2,837,837	4,448,988	3,023,294	3,126,480	3,097,064	2,978,135	2,993,129	4,758,886	3,266,281	3,331,269	-	36,649,279
Increase (Decrease) in Unpaid Losses	91,774	579,830	(1,282,762)	281,257	329,078	325,988	8,871	236,239	(1,179,715)	318,825	467,800	-	177,185
Drug Rebates	(55,000)	(83,128)	(74,520)	(65,000)	(65,000)	(99,703)	(75,286)	(76,180)	(181,299)	(84,143)	(85,621)	-	(944,880)
Subsidy - Coinsurance Out-of-Pocket Max	15,656	15,717	17,253	27,528	18,183	18,233	9,524	77	1,197	8,127	12,781	-	144,276
Total Pharmacy Losses	2,840,346	3,350,256	3,108,959	3,267,079	3,408,741	3,341,582	2,921,244	3,153,265	3,399,069	3,509,090	3,726,229	-	36,025,860
Total Losses	10,591,571	11,898,906	8,767,803	11,159,457	11,134,778	11,433,351	9,266,180	12,272,465	12,244,770	13,481,894	18,260,715	-	130,511,890
Loss adjustment expenses	-	-	-	-	-	-	-	-	-	-	-	-	-
Administrative expenses													
DHFS Admin Fees	27,495	45,463	32,376	32,097	25,616	63,298	28,374	44,542	39,798	33,550	37,403	-	410,012
EDS Admin Fees	161,345	154,701	161,350	163,735	128,267	71,781	72,329	115,178	95,128	72,754	74,318	-	1,270,886
UGS Admin Fees	226,059	223,561	240,394	240,592	225,735	234,948	249,725	253,755	237,538	238,420	244,275	-	2,615,002
Milliman USA Actuarial Services	4,899	10,500	10,500	4,273	10,500	3,456	5,696	6,700	17,520	8,779	41,204	-	124,027
Other Admin Fees	13,139	11,402	19,026	22,464	12,412	21,781	13,703	23,437	34,063	16,646	24,474	-	212,547
Total Administrative Expenses	432,937	445,627	463,646	463,161	402,530	395,264	369,827	443,612	424,047	370,149	421,674	-	4,632,474
Referral fees	8,015	8,190	7,140	8,225	8,155	6,370	6,265	7,490	7,315	7,315	8,435	-	82,915
Total Operating Expenses	11,032,523	12,352,723	9,238,589	11,630,843	11,545,463	11,834,985	9,642,272	12,723,567	12,676,132	13,859,358	18,690,824	-	135,227,279
Net Operating Income (Loss)	565,105	54,874	1,879,906	231,457	683,289	599,210	2,767,118	1,329,488	1,126,153	159,216	(2,950,626)	-	6,445,190
Non-Operating Revenues (Expenses)													
Investment income	32,153	25,292	22,343	33,207	33,025	35,518	36,771	28,849	36,755	36,138	55,560	-	375,611
Total Non-operating Revenues (Expenses)	32,153	25,292	22,343	33,207	33,025	35,518	36,771	28,849	36,755	36,138	55,560	-	375,611
Net Income (Loss)	597,258	80,166	1,902,249	264,664	716,314	634,728	2,803,889	1,358,337	1,162,908	195,354	(2,895,066)	-	6,820,801
Additions to Retained Earnings													
Policyholder													
Retained Earnings, Beginning of Period	10,418,274	10,586,815	10,136,747	11,564,335	11,686,777	11,832,104	11,859,597	13,332,224	12,998,587	12,709,989	9,631,981	-	10,418,274
Unfunded Policyholder Subsidies	-	-	-	-	-	-	-	-	-	(2,151,879)	-	-	(2,151,879)
Current Earnings	168,541	(450,068)	1,427,588	122,442	145,327	27,493	1,472,627	(333,637)	(288,598)	(926,129)	(3,778,495)	-	(2,412,909)
Retained Earnings, End of Period <sup>(1)</sup>	10,586,815	10,136,747	11,564,335	11,686,777	11,832,104	11,859,597	13,332,224	12,998,587	12,709,989	9,631,981	5,853,486	-	5,853,486
Providers													
Retained Earnings, Beginning of Period	(284,290)	(92,216)	466,114	329,199	369,591	563,089	1,093,317	1,398,585	2,659,264	3,642,010	4,590,673	-	(284,290)
Premium Subsidy Underpayment Adj.	-	-	-	-	(224,861)	894	-	-	-	-	-	-	(223,967)
Current Earnings	192,074	558,330	(136,915)	40,392	418,359	529,334	305,268	1,260,679	982,746	948,663	1,636,698	-	6,735,628
Retained Earnings, End of Period	(92,216)	466,114	329,199	369,591	563,089	1,093,317	1,398,585	2,659,264	3,642,010	4,590,673	6,227,371	-	6,227,371
Insurers													
Retained Earnings, Beginning of Period	1,516,883	1,814,044	1,842,831	2,511,990	2,664,561	2,639,888	2,770,012	3,869,895	4,370,689	4,911,378	5,166,759	-	1,516,883
Premium Subsidy Underpayment Adj.	-	-	-	-	(224,860)	894	-	-	-	-	-	-	(223,966)
Current Earnings	297,161	28,787	669,159	152,571	200,187	129,230	1,099,883	500,794	540,689	255,381	(685,266)	-	3,188,576
Retained Earnings, End of Period	1,814,044	1,842,831	2,511,990	2,664,561	2,639,888	2,770,012	3,869,895	4,370,689	4,911,378	5,166,759	4,481,493	-	4,481,493
Unfunded Deductible and Coinsurance Subsidy													
Retained Earnings, Beginning of Period	(1,611,949)	(1,672,467)	(1,729,350)	(1,786,933)	(1,837,674)	(1,885,233)	(1,936,562)	(2,010,451)	(2,079,950)	-	(82,561)	-	539,930
Current Earnings	(60,518)	(56,883)	(57,583)	(50,741)	(47,559)	(51,329)	(73,889)	(69,499)	(71,929)	(82,561)	(68,003)	-	(690,494)
Retained Earnings, End of Period	(1,672,467)	(1,729,350)	(1,786,933)	(1,837,674)	(1,885,233)	(1,936,562)	(2,010,451)	(2,079,950)	(2,151,879)	(82,561)	(150,564)	-	(150,564)
Total Retained Earnings	10,636,176	10,716,342	12,618,591	12,883,255	13,149,848	13,786,364	16,590,253	17,948,590	19,111,498	19,306,852	16,411,786	-	16,411,786

WISCONSIN HEALTH INSURANCE RISK SHARING PLAN  
2004 FISCAL YEAR DETAIL OF MISC REVENUE & ADMIN EXPENSE  
AS OF MAY 31, 2004

MISC REVENUE	JUL 03	AUG	SEP	OCT	NOV	DEC	JAN 04	FEB	MAR	APR	MAY	JUN	YEAR TO DATE TOTAL
													-
													-
													-
													-
													-
													-
													-
<b>TOTAL MISC REVENUE</b>	-	-	-	-	-	-	-	-	-	-	-	-	-

MISC ADMIN EXP	JUL 03	AUG	SEP	OCT	NOV	DEC	JAN 04	FEB	MAR	APR	MAY	JUN	YEAR TO DATE TOTAL
Bank Service Charge						1,270.00				897.27			2,167.27
Postage	10,763.50	9,952.00	17,576.02	21,013.56	10,962.02	19,060.57	12,253.37	20,517.45	18,668.96	12,828.24	21,474.38		175,070.07
LAB Audit Fee	1,450.00	1,450.00	1,450.00	1,450.00	1,450.00	1,450.00	1,450.00	2,920.00	2,920.00	2,920.00	3,000.00		21,910.00
Speed Scribe													-
UW Extension													-
NASCHIP	250.00												250.00
Legal Services									12,473.72				12,473.72
Assembly Chief Clerk													-
Newspaper Ad													-
Permedion (Independent Review Org.)	675.00												675.00
													-
													-
													-
													-
<b>TOTAL MISC ADMIN EXP</b>	<b>13,138.50</b>	<b>11,402.00</b>	<b>19,026.02</b>	<b>22,463.56</b>	<b>12,412.02</b>	<b>21,780.57</b>	<b>13,703.37</b>	<b>23,437.45</b>	<b>34,062.68</b>	<b>16,645.51</b>	<b>24,474.38</b>	<b>-</b>	<b>212,546.06</b>

**Wisconsin Health Insurance Risk Sharing Plan  
Fiscal Year 2004 Interim Reconciliation  
As Of May 31, 2004**

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Year to Date
<b>1. Operating and Administrative Costs under s.149.143(1)</b>													
Medical Losses Paid or Approved for Payment	6,960,640	8,205,976	6,426,747	5,851,266	6,082,689	7,537,974	11,093,371	9,267,957	9,217,447	11,270,114	9,920,955	-	91,835,136
Increase (Decrease) in Unpaid Medical Losses	745,723	301,508	(808,233)	2,017,899	1,613,972	520,699	(4,812,800)	(218,179)	(442,478)	(1,371,744)	4,558,309	-	2,104,676
Pharmacy Losses Paid or Approved for Payment	2,787,916	2,837,837	4,448,988	3,023,294	3,126,480	3,097,064	2,978,135	2,993,129	4,758,886	3,266,281	3,331,269	-	36,649,279
Increase (Decrease) in Unpaid Pharmacy Losses	91,774	579,830	(1,282,762)	281,257	329,078	325,988	8,871	236,239	(1,179,715)	318,825	467,800	-	177,185
Drug Rebates	(55,000)	(83,128)	(74,520)	(65,000)	(65,000)	(99,703)	(75,286)	(76,180)	(181,299)	(84,143)	(85,621)	-	(944,880)
Total Administrative Expenses	440,952	453,817	470,786	471,386	410,685	401,634	376,092	451,102	431,362	377,464	430,109	-	4,715,389
Loss Adjustment Expense	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Operating Expense	10,972,005	12,295,840	9,181,006	11,580,102	11,497,904	11,783,656	9,568,383	12,654,068	12,604,203	13,776,797	18,622,821	-	134,536,785
<b>2. Adjustments to Operating and Administrative Costs</b>													
Total Non-operating Revenue (Expense)	32,153	25,292	22,343	33,207	33,025	35,518	36,771	28,849	36,755	36,138	55,560	-	375,611
<b>3. Total Fiscal Year Program Costs to be Split 60% 20% 20%</b>	10,939,852	12,270,548	9,158,663	11,546,895	11,464,879	11,748,138	9,531,612	12,625,219	12,567,448	13,740,659	18,567,261	-	134,161,174
<b>4. Year-to-Date Adjusted Program Costs Under s.149.143(1) (Excluding Subsidy Costs)</b>													
Funding Shares													
60% Policyholders	6,563,912	7,362,328	5,495,197	6,928,137	6,878,927	7,048,882	5,718,968	7,575,131	7,540,468	8,244,395	11,140,357	-	80,496,702
20% Providers	2,187,970	2,454,110	1,831,733	2,309,379	2,292,976	2,349,628	1,906,322	2,525,044	2,513,490	2,748,132	3,713,452	-	26,832,236
20% Insurers	2,187,970	2,454,110	1,831,733	2,309,379	2,292,976	2,349,628	1,906,322	2,525,044	2,513,490	2,748,132	3,713,452	-	26,832,236
<b>5. Subsidy Funding Shares</b>													
Premium subsidies	322,035	330,138	293,447	378,173	318,929	343,769	375,583	340,708	281,596	318,817	337,508	-	3,640,703
Deductible Subsidies	44,862	41,166	40,330	23,213	29,376	33,096	64,365	69,422	70,732	74,434	55,222	-	546,218
Subsidy - coinsurance out-of-pocket Max	15,656	15,717	17,253	27,528	18,183	18,233	9,524	77	1,197	8,127	12,781	-	144,276
Total Subsidies	382,553	387,021	351,030	428,914	366,488	395,098	449,472	410,207	353,525	401,378	405,511	-	4,331,197 *
Subsidy Funding Needed by Source in addition to Section 3 Funding Shares													
Providers	191,277	193,511	175,515	214,457	183,244	197,549	224,736	205,104	176,763	200,689	202,756	-	2,165,601
Insurers	191,276	193,510	175,515	214,457	183,244	197,549	224,736	205,103	176,762	200,689	202,755	-	2,165,596
<b>6. Year-to-Date Adjusted Program Costs Under s.149.143(1) (Including Subsidy Costs)</b>													
Policyholders	6,563,912	7,362,328	5,495,197	6,928,137	6,878,927	7,048,882	5,718,968	7,575,131	7,540,468	8,244,395	11,140,357	-	80,496,702
Providers	2,379,247	2,647,621	2,007,248	2,523,836	2,476,220	2,547,177	2,131,058	2,730,148	2,690,253	2,948,821	3,916,208	-	28,997,837
Insurers	2,379,246	2,647,620	2,007,248	2,523,836	2,476,220	2,547,177	2,131,058	2,730,147	2,690,252	2,948,821	3,916,207	-	28,997,832
<b>7. Non-GPR Revenues by Source Including GPR Subsidies Under s.20.435(4)(ah)</b>													
Policyholders													
Premium	6,349,900	6,525,239	6,571,755	6,621,665	6,657,766	6,681,277	6,742,123	6,831,287	6,898,345	6,916,888	6,956,351	-	73,752,596
Premium and Deductible Subsidies Credited to Policyholders	382,553	387,021	351,030	428,914	366,488	395,098	449,472	410,207	353,525	401,378	405,511	-	4,331,197
Subtotal	6,732,453	6,912,260	6,922,785	7,050,579	7,024,254	7,076,375	7,191,595	7,241,494	7,251,870	7,318,266	7,361,862	-	78,083,793
Providers	2,571,321	3,205,951	1,870,333	2,564,228	2,894,579	3,076,511	2,436,326	3,990,827	3,672,999	3,897,484	5,552,906	-	35,733,465
Insurers	2,676,407	2,676,407	2,676,407	2,676,407	2,676,407	2,676,407	3,230,941	3,230,941	3,230,941	3,204,202	3,230,941	-	32,186,408
Total	11,980,181	12,794,618	11,469,525	12,291,214	12,595,240	12,829,293	12,858,862	14,463,262	14,155,810	14,419,952	16,145,709	-	146,003,666

\* Totals updated 10/29/2004.



**Wisconsin Health Insurance Risk Sharing Plan  
Fiscal Year 2004 Interim Reconciliation  
As Of May 31, 2004**

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Year to Date
<b>8. Interim Estimate of Surplus/(Deficit) Account Balance for FY 2004</b>													
<b>Policyholders</b>													
Prior Period Surplus / (Deficit)	10,418,274	10,586,815	10,136,747	11,564,335	11,686,777	11,832,104	11,859,597	13,332,224	12,998,587	12,709,989	9,631,981	-	10,418,274
Premium (Including Premium and Deductible Subsidies)	6,732,453	6,912,260	6,922,785	7,050,579	7,024,254	7,076,375	7,191,595	7,241,494	7,251,870	7,318,266	7,361,862	-	78,083,793
Less Cost	6,563,912	7,362,328	5,495,197	6,928,137	6,878,927	7,048,882	5,718,968	7,575,131	7,540,468	8,244,395	11,140,357	-	80,496,702
Less Unfunded Policyholder Subsidies	-	-	-	-	-	-	-	-	-	2,151,879	-	-	2,151,879
Monthly Change	168,541	(450,068)	1,427,588	122,442	145,327	27,493	1,472,627	(333,637)	(288,598)	(3,078,008)	(3,778,495)	-	(4,564,788)
Ending Surplus / (Deficit)	10,586,815	10,136,747	11,564,335	11,686,777	11,832,104	11,859,597	13,332,224	12,998,587	12,709,989	9,631,981	5,853,486	-	5,853,486
Assigned Surplus to SFY 2004	103,308	93,916	84,524	75,132	65,740	56,348	46,956	37,564	28,172	18,786	9,386	-	9,386
Unassigned Surplus	10,483,507	10,042,831	11,479,811	11,611,645	11,766,364	11,803,249	13,285,268	12,961,023	12,681,817	9,613,195	5,844,100	-	5,844,100
<b>Providers</b>													
Prior Period Surplus / (Deficit)	(284,290)	(92,216)	466,114	329,199	369,591	563,089	1,093,317	1,398,585	2,659,264	3,642,010	4,590,673	-	(284,290)
Contribution	2,571,321	3,205,951	1,870,333	2,564,228	2,894,579	3,076,511	2,436,326	3,990,827	3,672,999	3,897,484	5,552,906	-	35,733,465
Less Cost	2,379,247	2,647,621	2,007,248	2,523,836	2,476,220	2,547,177	2,131,058	2,730,148	2,690,253	2,948,821	3,916,208	-	28,997,837
Premium Subsidy Underpayment Adj.	-	-	-	-	224,861	(894)	-	-	-	-	-	-	223,967
Monthly Change	192,074	558,330	(136,915)	40,392	193,498	530,228	305,268	1,260,679	982,746	948,663	1,636,698	-	6,511,661
Ending Surplus / (Deficit)	(92,216)	466,114	329,199	369,591	563,089	1,093,317	1,398,585	2,659,264	3,642,010	4,590,673	6,227,371	-	6,227,371
<b>Insurers</b>													
Prior Period Surplus / (Deficit)	1,516,883	1,814,044	1,842,831	2,511,990	2,664,561	2,639,888	2,770,012	3,869,895	4,370,689	4,911,378	5,166,759	-	1,516,883
Assessment	2,676,407	2,676,407	2,676,407	2,676,407	2,676,407	2,676,407	3,230,941	3,230,941	3,230,941	3,204,202	3,230,941	-	32,186,408
Less Cost	2,379,246	2,647,620	2,007,248	2,523,836	2,476,220	2,547,177	2,131,058	2,730,147	2,690,252	2,948,821	3,916,207	-	28,997,832
Premium Subsidy Underpayment Adj.	-	-	-	-	224,860	(894)	-	-	-	-	-	-	223,966
Monthly Change	297,161	28,787	669,159	152,571	(24,673)	130,124	1,099,883	500,794	540,689	255,381	(685,266)	-	2,964,610
Ending Surplus / (Deficit)	1,814,044	1,842,831	2,511,990	2,664,561	2,639,888	2,770,012	3,869,895	4,370,689	4,911,378	5,166,759	4,481,493	-	4,481,493
<b>Unfunded Deductible and Coinsurance Subsidy</b>													
Prior Period Surplus / (Deficit)	(1,611,949)	(1,672,467)	(1,729,350)	(1,786,933)	(1,837,674)	(1,885,233)	(1,936,562)	(2,010,451)	(2,079,950)	-	(82,561)	-	539,930
Monthly Change	(60,518)	(56,883)	(57,583)	(50,741)	(47,559)	(51,329)	(73,889)	(69,499)	(71,929)	(82,561)	(68,003)	-	(690,494)
Ending Surplus / (Deficit)	(1,672,467)	(1,729,350)	(1,786,933)	(1,837,674)	(1,885,233)	(1,936,562)	(2,010,451)	(2,079,950)	(2,151,879)	(82,561)	(150,564)	-	(150,564) *
<b>Total HIRSP Retained Earnings</b>	<b>10,636,176</b>	<b>10,716,342</b>	<b>12,618,591</b>	<b>12,883,255</b>	<b>13,149,848</b>	<b>13,786,364</b>	<b>16,590,253</b>	<b>17,948,590</b>	<b>19,111,498</b>	<b>19,306,852</b>	<b>16,411,786</b>	<b>-</b>	<b>16,411,786</b>

\* Totals updated 10/29/2004.

**Wisconsin Health Insurance Risk Sharing Plan**  
**May 31, 2004**  
**Fiscal Year 2004**

**Unaudited Balance Sheet**

<b>Assets</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>
Cash and Cash Equivalents	35,892,456	37,922,089	44,128,494	45,696,241	39,681,686	46,985,875	40,798,764	44,736,354	50,867,643	50,355,425	42,778,753	-
Other Receivables <sup>(2)</sup>	552,512	489,166	500,455	444,335	515,592	485,306	440,887	478,803	391,542	419,460	219,745	-
Drug Rebates Receivable	435,243	518,370	592,890	657,890	606,666	706,369	532,476	608,656	789,956	874,099	805,475	-
Assessments Receivable	2,501,949	377,692	123,199	153,126	122,636	124,833	3,233,477	415,828	150,150	132,574	110,295	-
Prepaid Items	72,702	62,750	45,174	94,311	83,349	64,288	52,035	71,517	52,848	70,020	45,579	-
<b>Total Assets</b>	<b>39,454,862</b>	<b>39,370,067</b>	<b>45,390,212</b>	<b>47,045,903</b>	<b>41,009,929</b>	<b>48,366,671</b>	<b>45,057,639</b>	<b>46,311,158</b>	<b>52,252,139</b>	<b>51,851,578</b>	<b>43,959,847</b>	<b>-</b>
<b>Liabilities and Fund Equity</b>												
Liabilities:												
Unpaid Medical loss Liabilities	14,043,722	14,121,607	13,828,638	15,278,673	16,420,488	16,731,107	13,706,091	13,359,225	13,300,096	12,445,427	15,395,789	-
Unpaid Prescription Drug Loss Liabilities	1,470,342	2,050,172	767,410	1,048,667	1,377,745	1,703,733	1,712,604	1,948,843	769,128	1,087,953	1,555,753	-
Unpaid Loss Adjustment Expense	660,000	660,000	660,000	660,000	660,000	660,000	660,000	660,000	660,000	660,000	660,000	-
Unearned Premiums	10,744,689	5,931,362	14,441,124	11,139,336	6,023,682	14,622,001	11,026,649	5,952,858	14,918,164	11,162,256	6,043,829	-
Unearned Assessments	1,080,170	4,810,082	2,334,674	5,292,941	2,674,210	-	495,774	5,665,239	2,717,945	6,436,773	3,219,789	-
Accounts Payable and Other Accrued Liabilities	819,763	1,080,502	739,775	743,031	703,956	863,466	866,268	776,403	775,308	752,317	672,901	-
<b>Total Liabilities</b>	<b>28,818,686</b>	<b>28,653,725</b>	<b>32,771,621</b>	<b>34,162,648</b>	<b>27,860,081</b>	<b>34,580,307</b>	<b>28,467,386</b>	<b>28,362,568</b>	<b>33,140,641</b>	<b>32,544,726</b>	<b>27,548,061</b>	<b>-</b>
Fund Equity:												
Policyholder	10,586,815	10,136,747	11,564,335	11,686,777	11,832,104	11,859,597	13,332,224	12,998,587	12,709,989	9,631,981	5,853,486	-
Providers	(92,216)	466,114	329,199	369,591	563,089	1,093,317	1,398,585	2,659,264	3,642,010	4,590,673	6,227,371	-
Insurers	1,814,044	1,842,831	2,511,990	2,664,561	2,639,888	2,770,012	3,869,895	4,370,689	4,911,378	5,166,759	4,481,493	-
Unfunded Deductible and Coinsurance Subsidy	(1,672,467)	(1,729,350)	(1,786,933)	(1,837,674)	(1,885,233)	(1,936,562)	(2,010,451)	(2,079,950)	(2,151,879)	(82,561)	(150,564)	-
<b>Total Retained Earnings</b>	<b>10,636,176</b>	<b>10,716,342</b>	<b>12,618,591</b>	<b>12,883,255</b>	<b>13,149,848</b>	<b>13,786,364</b>	<b>16,590,253</b>	<b>17,948,590</b>	<b>19,111,498</b>	<b>19,306,852</b>	<b>16,411,786</b>	<b>-</b>
<b>Total Liabilities and Fund Equity</b>	<b>39,454,862</b>	<b>39,370,067</b>	<b>45,390,212</b>	<b>47,045,903</b>	<b>41,009,929</b>	<b>48,366,671</b>	<b>45,057,639</b>	<b>46,311,158</b>	<b>52,252,139</b>	<b>51,851,578</b>	<b>43,959,847</b>	<b>-</b>

WISCONSIN HEALTH INSURANCE RISK SHARING PLAN  
MONTHLY PROVIDER CONTRIBUTION REPORT  
AS OF MAY 31, 2004

PROVIDER SHARE CALCULATION FOR THE CURRENT MONTH - CLAIMS BY CLAIM TYPE					
REGULAR CLAIMS					
CLAIM TYPE / CATEGORY	BILLED CHARGES	U & C PERCENTAGE	USUAL AND CUSTOMARY	LESS HIRSP ALLOWED CHARGES	PROVIDER SHARE
CT 20 & 39/20 PROFESSIONAL	5,699,424.93	26.8%	4,171,979.05	2,405,264.82	1,766,714.23
CT 23 & 39/23 HOSPITAL OUTPATIENT	3,053,351.88	17.1%	2,531,228.71	1,656,934.09	874,294.62
CT 24 & 39/24 OTHER	464,440.28	13.0%	404,016.60	350,721.68	53,294.92
CT 40 & 49/40 HOSPITAL INPATIENT	4,594,443.09	17.8%	3,774,794.44	2,525,467.12	1,249,327.32
CT 41 & 59/41 OTHER	-	13.0%	-	-	-
TOTAL	\$ 13,811,660.18		\$ 10,882,018.80	\$ 6,938,387.71	\$ 3,943,631.09

CROSSOVER CLAIMS					
CLAIM TYPE / CATEGORY	MEDICARE ALLOWED CHARGES	MEDICARE PAID	HIRSP PAID	HIRSP DEDUCTIBLE/ COINSURANCE	PROVIDER SHARE
CT 30 & 39/30 PROFESSIONAL	399,357.63	307,267.09	59,076.52	28,720.94	4,293.08
CT 31 & 39/31 HOSPITAL OUTPATIENT	437,855.42	327,427.78	87,036.47	26,356.66	(2,965.49)
CT 50 & 49/50 HOSPITAL INPATIENT	1,284,344.68	1,210,619.56	65,842.70	7,882.42	-
CT 51 & 59/51 OTHER	62,103.74	51,524.24	10,579.50	-	-
TOTAL CROSSOVER	\$ 2,183,661.47	\$ 1,896,838.67	\$ 222,535.19	\$ 62,960.02	\$ 1,327.59

PROVIDER CONTRIBUTION ON THE INCREASE (DECREASE) IN UNPAID LOSSES	\$ 1,607,947.00
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TOTAL PROVIDER CONTRIBUTION NON-PHARMACY	\$ 5,552,905.68
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PHARMACY CLAIMS					
CLAIM TYPE / CATEGORY	BILLED CHARGES	U & C PERCENTAGE	USUAL AND CUSTOMARY	LESS HIRSP ALLOWED CHARGES	PROVIDER SHARE
CT 10 & 19/10 PRESCRIPTION DRUG CLAIMS NOT PROCESSED THROUGH PBM	-	0.00%	-	-	-
CT 10 & 19/10 PRESCRIPTION DRUG CLAIMS PROCESSED THROUGH PBM	5,757,864.77	0.00%	3,548,369.91	3,548,369.91	
TOTAL PROVIDER CONTRIBUTION PHARMACY	5,757,864.77		3,548,369.91	3,548,369.91	-

Wisconsin Health Insurance Risk Sharing Plan  
for the Period Ended May 31, 2004  
Calendar Year 2004

Unaudited Statement of Revenues, Expenses, and Changes in Retained Earnings													
Operating Revenues	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year to Date
Gross Premiums	7,117,706	7,171,995	7,179,941	7,235,705	7,293,859	-	-	-	-	-	-	-	35,999,206
Premium Subsidized	(375,583)	(340,708)	(281,596)	(318,817)	(337,508)	-	-	-	-	-	-	-	(1,654,212)
Net Premium Revenues	6,742,123	6,831,287	6,898,345	6,916,888	6,956,351	-	-	-	-	-	-	-	34,344,994
Provider Contribution	2,436,326	3,990,827	3,672,999	3,897,484	5,552,906	-	-	-	-	-	-	-	19,550,542
Insurer Assessments	3,230,941	3,230,941	3,230,941	3,204,202	3,230,941	-	-	-	-	-	-	-	16,127,966
Total Operating Revenues	12,409,390	14,053,055	13,802,285	14,018,574	15,740,198	-	-	-	-	-	-	-	70,023,502
Operating Expenses													
Medical Losses:													
Losses Paid or Approved for Payment <sup>(3)</sup>	11,093,371	9,267,957	9,217,447	11,270,114	9,920,955	-	-	-	-	-	-	-	50,769,844
Increase (Decrease) in Unpaid Losses	(4,812,800)	(218,179)	(442,478)	(1,371,744)	4,558,309	-	-	-	-	-	-	-	(2,286,892)
Deductible Subsidy Paid	64,365	69,422	70,732	74,434	55,222	-	-	-	-	-	-	-	334,175
Total Medical Losses	6,344,936	9,119,200	8,845,701	9,972,804	14,534,486	-	-	-	-	-	-	-	48,817,127
Pharmacy Losses:													
Losses Paid or Approved for Payment	2,978,135	2,993,129	4,758,886	3,266,281	3,331,269	-	-	-	-	-	-	-	17,327,700
Increase (Decrease) in Unpaid Losses	8,871	236,239	(1,179,715)	318,825	467,800	-	-	-	-	-	-	-	(147,980)
Drug Rebates	(75,286)	(76,180)	(181,299)	(84,143)	(85,621)	-	-	-	-	-	-	-	(502,529)
Subsidy - Coinsurance Out-of-Pocket Max	9,524	77	1,197	8,127	12,781	-	-	-	-	-	-	-	31,706
Total Pharmacy Losses	2,921,244	3,153,265	3,399,069	3,509,090	3,726,229	-	-	-	-	-	-	-	16,708,897
Total Losses	9,266,180	12,272,465	12,244,770	13,481,894	18,260,715	-	-	-	-	-	-	-	65,526,024
Loss adjustment expenses	-	-	-	-	-	-	-	-	-	-	-	-	-
Administrative expenses													
DHFS Admin Fees	28,374	44,542	39,798	33,550	37,403	-	-	-	-	-	-	-	183,667
EDS Admin Fees	72,329	115,178	95,128	72,754	74,318	-	-	-	-	-	-	-	429,707
UGS Admin Fees	249,725	253,755	237,538	238,420	244,275	-	-	-	-	-	-	-	1,223,713
Milliman USA Actuarial Services	5,696	6,700	17,520	8,779	41,204	-	-	-	-	-	-	-	79,899
Other Admin Fees	13,703	23,437	34,063	16,646	24,474	-	-	-	-	-	-	-	112,323
Total Administrative Expenses	369,827	443,612	424,047	370,149	421,674	-	-	-	-	-	-	-	2,029,309
Referral fees	6,265	7,490	7,315	7,315	8,435	-	-	-	-	-	-	-	36,820
Total Operating Expenses	9,642,272	12,723,567	12,676,132	13,859,358	18,690,824	-	-	-	-	-	-	-	67,592,153
Net Operating Income (Loss)	2,767,118	1,329,488	1,126,153	159,216	(2,950,626)	-	-	-	-	-	-	-	2,431,349
Non-Operating Revenues (Expenses)													
Investment income	36,771	28,849	36,755	36,138	55,560	-	-	-	-	-	-	-	194,073
Total Non-operating Revenues (Expenses)	36,771	28,849	36,755	36,138	55,560	-	-	-	-	-	-	-	194,073
Net Income (Loss)	2,803,889	1,358,337	1,162,908	195,354	(2,895,066)	-	-	-	-	-	-	-	2,625,422
Additions to Retained Earnings													
Policyholder													
Retained Earnings, Beginning of Period	11,859,597	13,332,224	12,998,587	12,709,989	9,631,981	-	-	-	-	-	-	-	11,859,597
Unfunded Policyholder Subsidies	-	-	-	(2,151,879)	-	-	-	-	-	-	-	-	(2,151,879)
Current Earnings	1,472,627	(333,637)	(288,598)	(926,129)	(3,778,495)	-	-	-	-	-	-	-	(3,854,232)
Retained Earnings, End of Period <sup>(1)</sup>	13,332,224	12,998,587	12,709,989	9,631,981	5,853,486	-	-	-	-	-	-	-	5,853,486
Providers													
Retained Earnings, Beginning of Period	1,093,317	1,398,585	2,659,264	3,642,010	4,590,673	-	-	-	-	-	-	-	1,093,317
Premium Subsidy Underpayment Adj.	-	-	-	-	-	-	-	-	-	-	-	-	-
Current Earnings	305,268	1,260,679	982,746	948,663	1,636,698	-	-	-	-	-	-	-	5,134,054
Retained Earnings, End of Period	1,398,585	2,659,264	3,642,010	4,590,673	6,227,371	-	-	-	-	-	-	-	6,227,371
Insurers													
Retained Earnings, Beginning of Period	2,770,012	3,869,895	4,370,689	4,911,378	5,166,759	-	-	-	-	-	-	-	2,770,012
Premium Subsidy Underpayment Adj.	-	-	-	-	-	-	-	-	-	-	-	-	-
Current Earnings	1,099,883	500,794	540,689	255,381	(685,266)	-	-	-	-	-	-	-	1,711,481
Retained Earnings, End of Period	3,869,895	4,370,689	4,911,378	5,166,759	4,481,493	-	-	-	-	-	-	-	4,481,493
Unfunded Deductible and Coinsurance Subsidy													
Retained Earnings, Beginning of Period	(1,936,562)	(2,010,451)	(2,079,950)	-	(82,561)	-	-	-	-	-	-	-	215,317
Current Earnings	(73,889)	(69,499)	(71,929)	(82,561)	(68,003)	-	-	-	-	-	-	-	(365,881)
Retained Earnings, End of Period	(2,010,451)	(2,079,950)	(2,151,879)	(82,561)	(150,564)	-	-	-	-	-	-	-	(150,564)
Total Retained Earnings	16,590,253	17,948,590	19,111,498	19,306,852	16,411,786	-	-	-	-	-	-	-	16,411,786

WISCONSIN HEALTH INSURANCE RISK SHARING PLAN  
2003 CALENDAR YEAR DETAIL OF MISC REVENUE & ADMIN EXPENSE  
AS OF MAY 31, 2004

MISC REVENUE	JAN 03	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YEAR TO DATE TOTAL
													-
													-
													-
													-
													-
													-
													-
<b>TOTAL MISC REVENUE</b>	-	-	-	-	-	-	-	-	-	-	-	-	-

MISC ADMIN EXP	JAN 04	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YEAR TO DATE TOTAL
Bank Service Charge				897.27									897.27
Postage	12,253.37	20,517.45	18,668.96	12,828.24	21,474.38								85,742.40
LAB Audit Fee	1,450.00	2,920.00	2,920.00	2,920.00	3,000.00								13,210.00
Speed Scribe													-
UW Extension													-
NASCHIP													-
Legal Services			12,473.72										12,473.72
Meridian Resource Corp													-
Assembly Chief Clerk													-
Newspaper Ad													-
Permedion (Independent Review Org.)													-
													-
													-
													-
<b>TOTAL MISC ADMIN EXP</b>	<b>13,703.37</b>	<b>23,437.45</b>	<b>34,062.68</b>	<b>16,645.51</b>	<b>24,474.38</b>	-	-	-	-	-	-	-	<b>112,323.39</b>

**Wisconsin Health Insurance Risk Sharing Plan  
Calendar Year 2004 Interim Reconciliation  
As Of May 31, 2004**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year to Date
<b>1. Operating and Administrative Costs under s.149.143(1)</b>													
Medical Losses Paid or Approved for Payment	11,093,371	9,267,957	9,217,447	11,270,114	9,920,955	-	-	-	-	-	-	-	50,769,844
Increase (Decrease) in Unpaid Medical Losses	(4,812,800)	(218,179)	(442,478)	(1,371,744)	4,558,309	-	-	-	-	-	-	-	(2,286,892)
Pharmacy Losses Paid or Approved for Payment	2,978,135	2,993,129	4,758,886	3,266,281	3,331,269	-	-	-	-	-	-	-	17,327,700
Increase (Decrease) in Unpaid Pharmacy Losses	8,871	236,239	(1,179,715)	318,825	467,800	-	-	-	-	-	-	-	(147,980)
Drug Rebates	(75,286)	(76,180)	(181,299)	(84,143)	(85,621)	-	-	-	-	-	-	-	(502,529)
Total Administrative Expenses	376,092	451,102	431,362	377,464	430,109	-	-	-	-	-	-	-	2,066,129
Loss Adjustment Expense	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Operating Expense	9,568,383	12,654,068	12,604,203	13,776,797	18,622,821	-	-	-	-	-	-	-	67,226,272
<b>2. Adjustments to Operating and Administrative Costs</b>													
Total Non-operating Revenue (Expense)	36,771	28,849	36,755	36,138	55,560	-	-	-	-	-	-	-	194,073
<b>3. Total Calendar Year Program Costs to be Split 60% 20% 20%</b>	9,531,612	12,625,219	12,567,448	13,740,659	18,567,261	-	-	-	-	-	-	-	67,032,199
<b>4. Year-to-Date Adjusted Program Costs Under s.149.143(1) (Excluding Subsidy Costs)</b>													
Funding Shares													
60% Policyholders	5,718,968	7,575,131	7,540,468	8,244,395	11,140,357	-	-	-	-	-	-	-	40,219,319
20% Providers	1,906,322	2,525,044	2,513,490	2,748,132	3,713,452	-	-	-	-	-	-	-	13,406,440
20% Insurers	1,906,322	2,525,044	2,513,490	2,748,132	3,713,452	-	-	-	-	-	-	-	13,406,440
<b>5. Subsidy Funding Shares</b>													
Premium subsidies	375,583	340,708	281,596	318,817	337,508	-	-	-	-	-	-	-	1,654,212
Deductible Subsidies	64,365	69,422	70,732	74,434	55,222	-	-	-	-	-	-	-	334,175
Subsidy - coinsurance out-of-pocket Max	9,524	77	1,197	8,127	12,781	-	-	-	-	-	-	-	31,706
Total Subsidies	449,472	410,207	353,525	401,378	405,511	-	-	-	-	-	-	-	1,988,387
Subsidy Funding Needed by Source in addition to Section 3 Funding Shares													
Providers	224,736	205,104	176,763	200,689	202,756	-	-	-	-	-	-	-	1,010,048
Insurers	224,736	205,103	176,762	200,689	202,755	-	-	-	-	-	-	-	1,010,045
<b>6. Year-to-Date Adjusted Program Costs Under s.149.143(1) (Including Subsidy Costs)</b>													
Policyholders	5,718,968	7,575,131	7,540,468	8,244,395	11,140,357	-	-	-	-	-	-	-	40,219,319
Providers	2,131,058	2,730,148	2,690,253	2,948,821	3,916,208	-	-	-	-	-	-	-	14,416,488
Insurers	2,131,058	2,730,147	2,690,252	2,948,821	3,916,207	-	-	-	-	-	-	-	14,416,485
<b>7. Non-GPR Revenues by Source Including GPR Subsidies Under s.20.435(4)(ah)</b>													
Policyholders													
Premium	6,742,123	6,831,287	6,898,345	6,916,888	6,956,351	-	-	-	-	-	-	-	34,344,994
Premium and Deductible Subsidies Credited to Policyholders	449,472	410,207	353,525	401,378	405,511	-	-	-	-	-	-	-	2,020,093
Subtotal	7,191,595	7,241,494	7,251,870	7,318,266	7,361,862	-	-	-	-	-	-	-	36,365,087
Providers	2,436,326	3,990,827	3,672,999	3,897,484	5,552,906	-	-	-	-	-	-	-	19,550,542
Insurers	3,230,941	3,230,941	3,230,941	3,204,202	3,230,941	-	-	-	-	-	-	-	16,127,966
Total	12,858,862	14,463,262	14,155,810	14,419,952	16,145,709	-	-	-	-	-	-	-	72,043,595

**Wisconsin Health Insurance Risk Sharing Plan  
Calendar Year 2004 Interim Reconciliation  
As Of May 31, 2004**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year to Date
<b>8. Interim Estimate of Surplus/(Deficit) Account Balance for CY 2004</b>													
<b>Policyholders</b>													
Prior Period Surplus / (Deficit)	11,859,597	13,332,224	12,998,587	12,709,989	9,631,981	-	-	-	-	-	-	-	11,859,597
Premium (Including Premium and Deductible Subsidies)	7,191,595	7,241,494	7,251,870	7,318,266	7,361,862	-	-	-	-	-	-	-	36,365,087
Less Cost	5,718,968	7,575,131	7,540,468	8,244,395	11,140,357	-	-	-	-	-	-	-	40,219,319
Less Unfunded Policyholder Subsidies	-	-	-	2,151,879	-	-	-	-	-	-	-	-	2,151,879
Monthly Change	1,472,627	(333,637)	(288,598)	(3,078,008)	(3,778,495)	-	-	-	-	-	-	-	(6,006,111)
Ending Surplus / (Deficit)	13,332,224	12,998,587	12,709,989	9,631,981	5,853,486	-	-	-	-	-	-	-	5,853,486
Assigned Surplus to SFY 2004	46,956	37,564	28,172	18,786	9,386	-	-	-	-	-	-	-	9,386
Unassigned Surplus	13,285,268	12,961,023	12,681,817	9,613,195	5,844,100	-	-	-	-	-	-	-	5,844,100
<b>Providers</b>													
Prior Period Surplus / (Deficit)	1,093,317	1,398,585	2,659,264	3,642,010	4,590,673	-	-	-	-	-	-	-	1,093,317
Contribution	2,436,326	3,990,827	3,672,999	3,897,484	5,552,906	-	-	-	-	-	-	-	19,550,542
Less Cost	2,131,058	2,730,148	2,690,253	2,948,821	3,916,208	-	-	-	-	-	-	-	14,416,488
Premium Subsidy Underpayment Adj.	-	-	-	-	-	-	-	-	-	-	-	-	-
Monthly Change	305,268	1,260,679	982,746	948,663	1,636,698	-	-	-	-	-	-	-	5,134,054
Ending Surplus / (Deficit)	1,398,585	2,659,264	3,642,010	4,590,673	6,227,371	-	-	-	-	-	-	-	6,227,371
<b>Insurers</b>													
Prior Period Surplus / (Deficit)	2,770,012	3,869,895	4,370,689	4,911,378	5,166,759	-	-	-	-	-	-	-	2,770,012
Assessment	3,230,941	3,230,941	3,230,941	3,204,202	3,230,941	-	-	-	-	-	-	-	16,127,966
Less Cost	2,131,058	2,730,147	2,690,252	2,948,821	3,916,207	-	-	-	-	-	-	-	14,416,485
Premium Subsidy Underpayment Adj.	-	-	-	-	-	-	-	-	-	-	-	-	-
Monthly Change	1,099,883	500,794	540,689	255,381	(685,266)	-	-	-	-	-	-	-	1,711,481
Ending Surplus / (Deficit)	3,869,895	4,370,689	4,911,378	5,166,759	4,481,493	-	-	-	-	-	-	-	4,481,493
<b>Unfunded Deductible and Coinsurance Subsidy</b>													
Prior Period Surplus / (Deficit)	(1,936,562)	(2,010,451)	(2,079,950)	-	(82,561)	-	-	-	-	-	-	-	215,317
Monthly Change	(73,889)	(69,499)	(71,929)	(82,561)	(68,003)	-	-	-	-	-	-	-	(365,881)
Ending Surplus / (Deficit)	(2,010,451)	(2,079,950)	(2,151,879)	(82,561)	(150,564)	-	-	-	-	-	-	-	(150,564)
<b>Total HIRSP Retained Earnings</b>	<b>16,590,253</b>	<b>17,948,590</b>	<b>19,111,498</b>	<b>19,306,852</b>	<b>16,411,786</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>16,411,786</b>

**Wisconsin Health Insurance Risk Sharing Plan**  
**May 31, 2004**  
**Calendar Year 2004**

**Unaudited Balance Sheet**

<b>Assets</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>
Cash and Cash Equivalents	40,798,764	44,736,354	50,867,643	50,355,425	42,778,753	-	-	-	-	-	-	-
Other Receivables <sup>(2)</sup>	440,887	478,803	391,542	419,460	219,745	-	-	-	-	-	-	-
Drug Rebates Receivable	532,476	608,656	789,956	874,099	805,475	-	-	-	-	-	-	-
Assessments Receivable	3,233,477	415,828	150,150	132,574	110,295	-	-	-	-	-	-	-
Prepaid Items	52,035	71,517	52,848	70,020	45,579	-	-	-	-	-	-	-
<b>Total Assets</b>	<b>45,057,639</b>	<b>46,311,158</b>	<b>52,252,139</b>	<b>51,851,578</b>	<b>43,959,847</b>	-	-	-	-	-	-	-
<b>Liabilities and Fund Equity</b>												
Liabilities:												
Unpaid Medical loss Liabilities	13,706,091	13,359,225	13,300,096	12,445,427	15,395,789	-	-	-	-	-	-	-
Unpaid Prescription Drug Loss Liabilities	1,712,604	1,948,843	769,128	1,087,953	1,555,753	-	-	-	-	-	-	-
Unpaid Loss Adjustment Expense	660,000	660,000	660,000	660,000	660,000	-	-	-	-	-	-	-
Unearned Premiums	11,026,649	5,952,858	14,918,164	11,162,256	6,043,829	-	-	-	-	-	-	-
Unearned Assessments	495,774	5,665,239	2,717,945	6,436,773	3,219,789	-	-	-	-	-	-	-
Accounts Payable and Other Accrued Liabilities	866,268	776,403	775,308	752,317	672,901	-	-	-	-	-	-	-
<b>Total Liabilities</b>	<b>28,467,386</b>	<b>28,362,568</b>	<b>33,140,641</b>	<b>32,544,726</b>	<b>27,548,061</b>	-	-	-	-	-	-	-
Fund Equity:												
Policyholder	13,332,224	12,998,587	12,709,989	9,631,981	5,853,486	-	-	-	-	-	-	-
Providers	1,398,585	2,659,264	3,642,010	4,590,673	6,227,371	-	-	-	-	-	-	-
Insurers	3,869,895	4,370,689	4,911,378	5,166,759	4,481,493	-	-	-	-	-	-	-
Unfunded Deductible and Coinsurance Subsidy	(2,010,451)	(2,079,950)	(2,151,879)	(82,561)	(150,564)	-	-	-	-	-	-	-
<b>Total Retained Earnings</b>	<b>16,590,253</b>	<b>17,948,590</b>	<b>19,111,498</b>	<b>19,306,852</b>	<b>16,411,786</b>	-	-	-	-	-	-	-
<b>Total Liabilities and Fund Equity</b>	<b>45,057,639</b>	<b>46,311,158</b>	<b>52,252,139</b>	<b>51,851,578</b>	<b>43,959,847</b>	-	-	-	-	-	-	-



# **WISCONSIN HEALTH INSURANCE RISK SHARING PLAN**

## **EARNED PREMIUM**

**FISCAL YEAR 2004**

<b>EARNED PREMIUM</b>	
<b>MONTH</b>	<b>FY 04</b>
JUL	6,349,900
AUG	6,525,239
SEP	6,571,755
OCT	6,621,665
NOV	6,657,766
DEC	6,681,277
JAN	6,742,123
FEB	6,831,287
MAR	6,898,345
APR	6,916,888
MAY	6,956,351
JUN	
<b>TOTAL</b>	<b>\$73,752,596</b>

**Wisconsin Health Insurance Risk Sharing Plan  
Assessment Status**

Total Assessment for 1/1/04 - 6/30/04			1st Installment Due 2/16/04		2nd Installment Due 4/16/04	
Period Ending	Payments Received	A/R Balance	Payments Received	A/R Balance	Payments Received	A/R Balance
01/10/04	-	19,385,648.54	-	9,692,824.27		9,692,824.27
01/17/04	-	19,385,648.54	-	9,692,824.27		9,692,824.27
01/24/04	71,685.25	19,313,963.29	35,842.61	9,656,981.66	35,842.64	9,656,981.63
01/31/04	546,205.64	18,767,757.65	330,509.13	9,326,472.53	215,696.51	9,441,285.12
<b>Jan Total</b>	<b>\$ 617,890.89</b>		<b>\$ 366,351.74</b>		<b>\$ 251,539.15</b>	
02/07/04	3,072,674.55	15,695,083.10	2,261,432.64	7,065,039.89	811,241.91	8,630,043.21
02/14/04	3,437,690.35	12,257,392.75	3,251,841.89	3,813,198.00	185,848.46	8,444,194.75
02/21/04	4,608,082.04	7,649,310.71	3,316,775.01	496,422.99	1,291,307.03	7,152,887.72
02/29/04	99,609.68	7,549,701.03	59,538.60	436,884.39	40,071.08	7,112,816.64
<b>Feb Total</b>	<b>\$ 11,218,056.62</b>		<b>\$ 8,889,588.14</b>		<b>\$ 2,328,468.48</b>	
03/06/04	245,710.56	7,303,990.47	122,855.25	314,029.14	122,855.31	6,989,961.33
03/13/04	303,437.10	7,000,553.37	288,439.11	25,590.03	14,997.99	6,974,963.34
03/20/04	-	7,000,553.37	-	25,590.03	-	6,974,963.34
03/27/04	-	7,000,553.37	-	25,590.03	-	6,974,963.34
03/31/04	169.33	7,000,384.04	84.66	25,505.37	84.67	6,974,878.67
<b>Mar Total</b>	<b>\$ 549,316.99</b>		<b>\$ 411,379.02</b>		<b>\$ 137,937.97</b>	
04/10/04	350,475.55	6,649,908.49	-	25,505.37	350,475.55	6,624,403.12
04/17/04	6,075,318.24	574,590.25	0.45	25,504.92	6,075,317.79	549,085.33
04/24/04	515,402.84	59,187.41	-	25,504.92	515,402.84	33,682.49
04/30/04	-	59,187.41	-	25,504.92	-	33,682.49
<b>Apr Total</b>	<b>\$ 6,941,196.63</b>		<b>\$ 0.45</b>		<b>\$ 6,941,196.18</b>	
05/08/04	-	59,187.41	-	25,504.92	-	33,682.49
05/15/04	-	59,187.41	-	25,504.92	-	33,682.49
05/22/04	-	59,187.41	-	25,504.92	-	33,682.49
05/31/04	32,297.31	26,890.10	16,148.65	9,356.27	16,148.66	17,533.83
<b>May Total</b>	<b>\$ 32,297.31</b>		<b>\$ 16,148.65</b>		<b>\$ 16,148.66</b>	
06/05/04						
06/12/04						
06/19/04						
06/26/04						
06/30/04						
<b>Jun Total</b>	<b>\$ -</b>		<b>\$ -</b>		<b>\$ -</b>	
<b>Grand Total</b>	<b>\$ 19,358,758.44</b>	<b>\$ 26,890.10</b>	<b>\$ 9,683,468.00</b>	<b>\$ 9,356.27</b>	<b>\$ 9,675,290.44</b>	<b>\$ 17,533.83</b>

## WISCONSIN HEALTH INSURANCE RISK SHARING PLAN

### Monthly Applicant Activity May Month End, 2004

	Plan 1A	Plan 1B	Plan 2	Total	
Number of Applications Pending April Month End*, 2004	403	343	22	768	
Number of Applications Received in May, 2004	220	243	15	478	
Number of Applications Rejected in May, 2004	21	3	1	25	
Number of Applications Closed in May, 2004	16	17	2	35	
Number of Applications Pending May End*, 2004	**	382	308	27	717
Number of Applications Approved in May, 2004	204	258	7	469	

\* The above numbers are based on Month End which is the last Friday in the Month.

May data includes 5-1-04 to 5-28-04.

\*\*Pending applications include applications received and not processed and applications pending for more information.

	Plan 1A	Plan 1B	Plan 2	Total
Detail of Applications Rejected				
Insufficient premium submitted	10	2	0	12
Eligible for Group Health Plan	9	0	0	9
Current Medicaid coverage	2	1	1	4
Subtotal	21	3	1	25
Detail of Applications Closed				
Applicant Request	11	11	1	23
Proper eligibility requested; never received	3	2	0	5
Application data requested; never received	2	4	1	7
Subtotal	16	17	2	35

# WISCONSIN HEALTH INSURANCE RISK SHARING PLAN

## Applicant Eligibility Determination May 2004

A.	Medicare Eligible	7
B.	HIV +	4
C.	Eligible Individual	188
D.	Letter of Medical Eligibility	270
1.	Notice of Rejection by:	
	Blue Cross & Blue Shield United of Wisconsin	58
	Humana Insurance Company	39
	Fortis Benefits Insurance	32
	Wisconsin Physicians Service Insurance	28
	American Family	23
	Mega Life and Health Insurance	20
	Golden Rule Insurance Company	18
	American Medical Security Group	9
	Security Health Plan	8
	American Republic	5
	Midwest National Life Insurance	4
	Midwest Security Life Insurance	3
	Pekin Life Insurance	3
	Dean Health Plan	2
	Fidelity Security Life Insurance	2
	John Alden Life Insurance	2
	Celtic Life Insurance Company	1
	Compcare Health Services	1
	Physicians Mutual Insurance	1
	Physicians Plus Insurance	1
	Unity Health Plan	1
	Valley Health Plan	1
2.	Notice of Benefit Reduction	8
3.	Notice of Premium increase due to a Health Reason	0
	Total	469

# WISCONSIN HEALTH INSURANCE RISK SHARING PLAN

## RESTATED POLICIES IN FORCE - AS OF MAY 2004 MONTH END

	Total Subsidy				Total Non-Subsidy					Combined Total*			
	Plan 1A	Plan 2	Total		Plan 1A	Plan 1B	Plan 2	Total		Plan 1A	Plan 1B	Plan 2	Total
June, 2003	3,075	821	3,896		5,525	6,798	942	13,265		8,600	6,798	1,763	17,161
July, 2003	3,088	807	3,895		5,374	6,809	928	13,111		8,462	6,809	1,735	17,006
August, 2003	3,114	804	3,918		5,376	6,952	927	13,255		8,490	6,952	1,731	17,173
September, 2003	3,153	813	3,966		5,379	7,115	923	13,417		8,532	7,115	1,736	17,383
October, 2003	3,188	815	4,003		5,265	7,220	918	13,403		8,453	7,220	1,733	17,406
November, 2003	3,200	813	4,013		5,276	7,338	920	13,534		8,476	7,338	1,733	17,547
December, 2003	3,199	810	4,009		5,320	7,411	930	13,661		8,519	7,411	1,740	17,670
January, 2004	3,144	808	3,952		4,964	7,918	929	13,811		8,108	7,918	1,737	17,763
February, 2004	3,158	805	3,963		5,028	8,013	938	13,979		8,186	8,013	1,743	17,942
March, 2004	3,175	794	3,969		5,070	8,126	947	14,143		8,245	8,126	1,741	18,112
April, 2004	3,156	786	3,942		5,084	8,135	953	14,172		8,240	8,135	1,739	18,114
May, 2004	3,166	796	3,962		5,113	8,237	961	14,311		8,279	8,237	1,757	18,273

### Detail of Total Subsidy Policies in Force

	Level 0	Level 1	Level 2	Level 3	Level 4	Level 5	Total
June, 2003	13,265	585	612	749	1,380	570	17,161
July, 2003	13,111	549	580	730	1,419	617	17,006
August, 2003	13,255	547	583	732	1,448	608	17,173
September, 2003	13,417	550	594	743	1,474	605	17,383
October, 2003	13,403	555	603	743	1,500	602	17,406
November, 2003	13,534	558	600	748	1,507	600	17,547
December, 2003	13,661	554	598	741	1,511	605	17,670
January, 2004	13,811	523	589	737	1,544	559	17,763
February, 2004	13,979	525	591	739	1,548	560	17,942
March, 2004	14,143	525	594	738	1,550	562	18,112
April, 2004	14,172	526	596	726	1,537	557	18,114
May, 2004	14,311	527	599	729	1,550	557	18,273

\*Level 0 = Income > \$25,000

\*Level 1 = Income \$17,000 - \$19,999

\*Level 2 = Income \$14,000 - \$16,999

\*Level 3 = Income \$10,000 - \$13,999

\*Level 4 = Income <=\$9,999

\*Level 5 = Income \$20,000 - \$24,999

**Total Policies in Force by Plan, Gender, & Age Group as of  
May 31, 2004**

**Male**

Plan	Gender	Age Group	# Policy holders
1A	Male	0 - 24	455
1A	Male	25 - 29	190
1A	Male	30 - 34	196
1A	Male	35 - 39	280
1A	Male	40 - 44	409
1A	Male	45 - 49	530
1A	Male	50 - 54	552
1A	Male	55 - 59	502
1A	Male	60 - 64	512
1A	Male	65+	3
<b>Total:</b>			<b>3,629</b>

**Female**

Plan	Gender	Age Group	# Policy holders
1A	Female	0 - 18	175
1A	Female	19 - 24	223
1A	Female	25 - 29	205
1A	Female	30 - 34	203
1A	Female	35 - 39	257
1A	Female	40 - 44	342
1A	Female	45 - 49	509
1A	Female	50 - 54	655
1A	Female	55 - 59	882
1A	Female	60 - 64	1,188
1A	Female	65+	11
<b>Total:</b>			<b>4,650</b>

Plan	Gender	Age Group	# Policy holders
1B	Male	0 - 24	217
1B	Male	25 - 29	36
1B	Male	30 - 34	72
1B	Male	35 - 39	137
1B	Male	40 - 44	256
1B	Male	45 - 49	388
1B	Male	50 - 54	600
1B	Male	55 - 59	788
1B	Male	60 - 64	1,229
<b>Total:</b>			<b>3,723</b>

Plan	Gender	Age Group	# Policy holders
1B	Female	0 - 18	83
1B	Female	19 - 24	48
1B	Female	25 - 29	38
1B	Female	30 - 34	74
1B	Female	35 - 39	136
1B	Female	40 - 44	269
1B	Female	45 - 49	439
1B	Female	50 - 54	637
1B	Female	55 - 59	1,032
1B	Female	60 - 64	1,754
1B	Female	65+	4
<b>Total:</b>			<b>4,514</b>

Plan	Gender	Age Group	# Policy holders
2	Male	0 - 24	3
2	Male	25 - 29	15
2	Male	30 - 34	15
2	Male	35 - 39	40
2	Male	40 - 44	77
2	Male	45 - 49	128
2	Male	50 - 54	123
2	Male	55 - 59	107
2	Male	60 - 64	104
2	Male	65+	119
<b>Total:</b>			<b>731</b>

Plan	Gender	Age Group	# Policy holders
2	Female	19 - 24	3
2	Female	25 - 29	6
2	Female	30 - 34	15
2	Female	35 - 39	27
2	Female	40 - 44	66
2	Female	45 - 49	97
2	Female	50 - 54	142
2	Female	55 - 59	154
2	Female	60 - 64	212
2	Female	65+	304
<b>Total:</b>			<b>1,026</b>

**Total Policies in Force by Plan, Gender, Zone & Age Group  
as of May 31, 2004**

**Male**

Plan	Zone	Gender	Age Group	# Policy holders
1A	1	Male	0 - 24	31
1A	1	Male	25 - 29	20
1A	1	Male	30 - 34	23
1A	1	Male	35 - 39	33
1A	1	Male	40 - 44	28
1A	1	Male	45 - 49	48
1A	1	Male	50 - 54	40
1A	1	Male	55 - 59	40
1A	1	Male	60 - 64	34
<b>Total:</b>				<b>297</b>

Plan	Zone	Gender	Age Group	# Policy holders
1A	2	Male	0 - 24	146
1A	2	Male	25 - 29	58
1A	2	Male	30 - 34	67
1A	2	Male	35 - 39	78
1A	2	Male	40 - 44	131
1A	2	Male	45 - 49	146
1A	2	Male	50 - 54	157
1A	2	Male	55 - 59	136
1A	2	Male	60 - 64	129
1A	2	Male	65+	1
<b>Total:</b>				<b>1,049</b>

Plan	Zone	Gender	Age Group	# Policy holders
1A	3	Male	0 - 24	278
1A	3	Male	25 - 29	112
1A	3	Male	30 - 34	106
1A	3	Male	35 - 39	169
1A	3	Male	40 - 44	250
1A	3	Male	45 - 49	336
1A	3	Male	50 - 54	355
1A	3	Male	55 - 59	326
1A	3	Male	60 - 64	349
1A	3	Male	65+	2
<b>Total:</b>				<b>2,283</b>

**Female**

Plan	Zone	Gender	Age Group	# Policy holders
1A	1	Female	0 - 18	9
1A	1	Female	19 - 24	16
1A	1	Female	25 - 29	29
1A	1	Female	30 - 34	22
1A	1	Female	35 - 39	14
1A	1	Female	40 - 44	24
1A	1	Female	45 - 49	42
1A	1	Female	50 - 54	67
1A	1	Female	55 - 59	80
1A	1	Female	60 - 64	85
1A	1	Female	65+	1
<b>Total:</b>				<b>389</b>

Plan	Zone	Gender	Age Group	# Policy holders
1A	2	Female	0 - 18	49
1A	2	Female	19 - 24	64
1A	2	Female	25 - 29	60
1A	2	Female	30 - 34	66
1A	2	Female	35 - 39	97
1A	2	Female	40 - 44	107
1A	2	Female	45 - 49	149
1A	2	Female	50 - 54	161
1A	2	Female	55 - 59	257
1A	2	Female	60 - 64	343
1A	2	Female	65+	4
<b>Total:</b>				<b>1,357</b>

Plan	Zone	Gender	Age Group	# Policy holders
1A	3	Female	0 - 18	117
1A	3	Female	19 - 24	143
1A	3	Female	25 - 29	116
1A	3	Female	30 - 34	115
1A	3	Female	35 - 39	146
1A	3	Female	40 - 44	211
1A	3	Female	45 - 49	318
1A	3	Female	50 - 54	427
1A	3	Female	55 - 59	545
1A	3	Female	60 - 64	760
1A	3	Female	65+	6
<b>Total:</b>				<b>2,904</b>

**Total Policies in Force by Plan, Gender, Zone & Age Group  
as of May 31, 2004**

**Male**

Plan	Zone	Gender	Age Group	# Policy holders
1B	1	Male	0 - 24	13
1B	1	Male	25 - 29	6
1B	1	Male	30 - 34	7
1B	1	Male	35 - 39	18
1B	1	Male	40 - 44	24
1B	1	Male	45 - 49	23
1B	1	Male	50 - 54	47
1B	1	Male	55 - 59	48
1B	1	Male	60 - 64	69
<b>Total:</b>				<b>255</b>

**Female**

Plan	Zone	Gender	Age Group	# Policy holders
1B	1	Female	0 - 18	6
1B	1	Female	19 - 24	4
1B	1	Female	25 - 29	5
1B	1	Female	30 - 34	13
1B	1	Female	35 - 39	6
1B	1	Female	40 - 44	16
1B	1	Female	45 - 49	29
1B	1	Female	50 - 54	35
1B	1	Female	55 - 59	70
1B	1	Female	60 - 64	107
1B	1	Female	65+	1
<b>Total:</b>				<b>292</b>

Plan	Zone	Gender	Age Group	# Policy holders
1B	2	Male	0 - 24	73
1B	2	Male	25 - 29	4
1B	2	Male	30 - 34	21
1B	2	Male	35 - 39	34
1B	2	Male	40 - 44	84
1B	2	Male	45 - 49	103
1B	2	Male	50 - 54	176
1B	2	Male	55 - 59	217
1B	2	Male	60 - 64	338
<b>Total:</b>				<b>1,050</b>

Plan	Zone	Gender	Age Group	# Policy holders
1B	2	Female	0 - 18	31
1B	2	Female	19 - 24	11
1B	2	Female	25 - 29	9
1B	2	Female	30 - 34	24
1B	2	Female	35 - 39	52
1B	2	Female	40 - 44	77
1B	2	Female	45 - 49	145
1B	2	Female	50 - 54	198
1B	2	Female	55 - 59	282
1B	2	Female	60 - 64	499
1B	2	Female	65+	2
<b>Total:</b>				<b>1,330</b>

Plan	Zone	Gender	Age Group	# Policy holders
1B	3	Male	0 - 24	131
1B	3	Male	25 - 29	26
1B	3	Male	30 - 34	44
1B	3	Male	35 - 39	85
1B	3	Male	40 - 44	148
1B	3	Male	45 - 49	262
1B	3	Male	50 - 54	377
1B	3	Male	55 - 59	523
1B	3	Male	60 - 64	822
<b>Total:</b>				<b>2,418</b>

Plan	Zone	Gender	Age Group	# Policy holders
1B	3	Female	0 - 18	46
1B	3	Female	19 - 24	33
1B	3	Female	25 - 29	24
1B	3	Female	30 - 34	37
1B	3	Female	35 - 39	78
1B	3	Female	40 - 44	176
1B	3	Female	45 - 49	265
1B	3	Female	50 - 54	404
1B	3	Female	55 - 59	680
1B	3	Female	60 - 64	1,148
1B	3	Female	65+	1
<b>Total:</b>				<b>2,892</b>



**Total Policies in Force by Plan, Gender, Zone & Age Group  
as of May 31, 2004**

**Male**

Plan	Zone	Gender	Age Group	# Policy holders
2	1	Male	0 - 24	1
2	1	Male	25 - 29	1
2	1	Male	30 - 34	6
2	1	Male	35 - 39	10
2	1	Male	40 - 44	16
2	1	Male	45 - 49	24
2	1	Male	50 - 54	19
2	1	Male	55 - 59	14
2	1	Male	60 - 64	9
2	1	Male	65+	6
<b>Total:</b>				<b>106</b>

**Female**

Plan	Zone	Gender	Age Group	# Policy holders
2	1	Female	19 - 24	1
2	1	Female	25 - 29	1
2	1	Female	30 - 34	2
2	1	Female	35 - 39	2
2	1	Female	40 - 44	10
2	1	Female	45 - 49	15
2	1	Female	50 - 54	18
2	1	Female	55 - 59	13
2	1	Female	60 - 64	14
2	1	Female	65+	23
<b>Total:</b>				<b>99</b>

Plan	Zone	Gender	Age Group	# Policy holders
2	2	Male	25 - 29	4
2	2	Male	30 - 34	6
2	2	Male	35 - 39	11
2	2	Male	40 - 44	18
2	2	Male	45 - 49	34
2	2	Male	50 - 54	42
2	2	Male	55 - 59	28
2	2	Male	60 - 64	32
2	2	Male	65+	38
<b>Total:</b>				<b>213</b>

Plan	Zone	Gender	Age Group	# Policy holders
2	2	Female	25 - 29	2
2	2	Female	30 - 34	6
2	2	Female	35 - 39	13
2	2	Female	40 - 44	23
2	2	Female	45 - 49	29
2	2	Female	50 - 54	40
2	2	Female	55 - 59	45
2	2	Female	60 - 64	61
2	2	Female	65+	85
<b>Total:</b>				<b>304</b>

Plan	Zone	Gender	Age Group	# Policy holders
2	3	Male	0 - 24	2
2	3	Male	25 - 29	10
2	3	Male	30 - 34	3
2	3	Male	35 - 39	19
2	3	Male	40 - 44	43
2	3	Male	45 - 49	70
2	3	Male	50 - 54	62
2	3	Male	55 - 59	65
2	3	Male	60 - 64	63
2	3	Male	65+	75
<b>Total:</b>				<b>412</b>

Plan	Zone	Gender	Age Group	# Policy holders
2	3	Female	19 - 24	2
2	3	Female	25 - 29	3
2	3	Female	30 - 34	7
2	3	Female	35 - 39	12
2	3	Female	40 - 44	33
2	3	Female	45 - 49	53
2	3	Female	50 - 54	84
2	3	Female	55 - 59	96
2	3	Female	60 - 64	137
2	3	Female	65+	196
<b>Total:</b>				<b>623</b>

**Total Subsidy/Non-Subsidy  
Restated for May 31, 2004**

<b>Plan</b>		<b># Policyholders</b>
1A	Non-Subsidized	5,113
1A	Subsidized	3,166
1B	Non-Subsidized	8,237
2	Non-Subsidized	961
2	Subsidized	796
<b>Total:</b>		<b>18,273</b>

**Total Subsidy by Level  
Restated for May 31, 2004**

<b>Subsidy Level</b>	<b># Policyholders</b>
Level 0	14,311
Level 1	527
Level 2	599
Level 3	729
Level 4	1,550
Level 5	557
<b>Total:</b>	<b>18,273</b>

**Total Policies in Force by Zone, Plan and Subsidy  
Restated for May 31, 2004**

	<b># Policyholders</b>
Plan 1A, Zone 1, Non-Subsidized	377
Plan 1A, Zone 1, Subsidized	309
Plan 1A, Zone 2, Non-Subsidized	1,565
Plan 1A, Zone 2, Subsidized	841
Plan 1A, Zone 3, Non-Subsidized	3,171
Plan 1A, Zone 3, Subsidized	2,016
Plan 1B, Zone 1, Non-Subsidized	547
Plan 1B, Zone 2, Non-Subsidized	2,380
Plan 1B, Zone 3, Non-Subsidized	5,310
Plan 2, Zone 1, Non-Subsidized	97
Plan 2, Zone 1, Subsidized	108
Plan 2, Zone 2, Non-Subsidized	294
Plan 2, Zone 2, Subsidized	223
Plan 2, Zone 3, Non-Subsidized	570
Plan 2, Zone 3, Subsidized	465
<b>Total:</b>	<b>18,273</b>

# WISCONSIN HEALTH INSURANCE RISK SHARING PLAN

## Customer Service Monthly Operating Report May, 2004

May-04 Week Ending	Calls Offered	Calls Handled	# Abandoned	% Abandoned	Average Wait	Shortest Wait	Longest Wait	Average Talk
7-May	2,477	2,321	156	6.3%	2.63	0.00	11.37	3.19
14-May	2,408	2,234	174	7.2%	2.85	0.00	7.38	3.17
21-May	2,414	2,226	188	7.8%	3.34	0.00	8.40	3.21
28-May	2,301	2,127	174	7.6%	3.06	0.00	10.28	3.17
Total	9,600	8,908	692	7.2%	2.97	0.00	11.37	3.19

Historical 2003/2004 Stats	Calls Offered	Calls Handled	# Abandoned	% Abandoned	Average Wait	Shortest Wait	Longest Wait	Average Talk
May-03	11,741	10,677	1,064	9.1%	3.74	0.00	11.73	2.38
Jun-03	11,073	9,556	1,517	13.7%	5.30	0.00	12.73	2.43
Jul-03	9,421	8,260	1,161	12.3%	4.49	0.00	12.31	2.46
Aug-03	11,590	10,859	731	6.3%	2.81	0.00	9.69	2.54
Sep-03	10,203	8,894	1,309	12.8%	4.80	0.00	10.87	2.61
Oct-03	13,226	11,261	1,965	14.9%	5.39	0.00	18.38	2.62
Nov-03	8,836	7,280	1,556	17.6%	6.59	0.00	20.02	3.16
Dec-03	9,053	7,741	1,312	14.5%	5.78	0.00	15.11	3.56
Jan-04	11,781	10,401	1,380	11.7%	5.12	0.00	13.30	3.40
Feb-04	10,435	9,338	1,097	10.5%	4.43	0.00	14.29	3.22
Mar-04	11,213	9,694	1,519	13.5%	5.03	0.00	13.07	3.10
Apr-04	13,716	12,529	1,187	8.7%	3.56	0.00	11.07	2.87
May-04	9,600	8,908	692	7.2%	2.97	0.00	11.37	3.19

### Most Commonly Asked Questions to Customer Service - May 2004

1. What is my claim status?
2. Can you explain subsidy/premium?
3. Is this a covered service?

### Written Correspondence - May 2004

	Beginning Inventory	Received	Completed	Inventory			Ending Inventory
				< 10 days	10-30 days	> 30 days	
Customer Svc	18	169	187	1	0	0	1
Enrollment	0	175	175	0	0	0	0
Underwriting	29	57	69	11	6	0	17

# WISCONSIN HEALTH INSURANCE RISK SHARING PLAN

## CLAIMS PROCESSED

Claims that have finalized to payment or denial during the month

Claim type/Description	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	YTD Total
CT10 Pharmacy (Non-PBM)**	5	15	0	1	34	1	10	2	2	1	0	0	71
CT10 Pharmacy (PBM)***	224	54	131	218	3	50	11	53	31	0	0	0	775
WP Wellpoint Pharmacy ****	49,812	51,356	52,987	52,057	80,707 <sup>(1)</sup>	54,288	55,136	55,060	56,913	87,190 <sup>(1)</sup>	59,373	61,341	716,220
CT19 Pharmacy Adjustments (Non-PBM)**	3	4	6	2	0	0	0	0	0	0	0	0	15
CT19 Pharmacy Adj. (PBM) ***	0	0	0	0	0	0	0	0	0	0	0	0	0
WP Wellpoint Reversals *****	-2,332	-2,444	-2,447	-2,337	-3,638	-2,489	-2,415	-2,537	-2,566	-4,026	-2,846	-2,869	-32,946
CT20 Physicians	23,478	21,121	20,379	18,370	24,588	19,996	19,487	24,257	18,355	24,187	26,047	23,229	263,494
CT23 Outpatient Hospital	3,958	3,702	3,430	3,406	4,309	3,757	3,499	4,356	3,438	3,992	4,537	4,774	47,158
CT24 Miscellaneous	1,833	1,605	1,591	1,290	1,631	1,492	1,594	1,654	1,621	1,907	1,834	2,222	20,274
CT30 Professional Crossovers	4,625	4,102	4,098	3,282	4,371	3,639	3,605	4,351	3,479	3,996	4,394	3,544	47,486
CT31 Outpatient Crossovers	931	800	837	766	891	825	727	936	819	1,128	1,034	1,236	10,930
CT39 Professional Adjustments	178	250	512	277	431	216	509	452	331	200	181	237	3,774
CT40 Inpatient Hospital	391	354	286	290	384	342	304	348	244	384	376	408	4,111
CT41 Nursing Home	38	22	44	15	26	30	25	18	20	38	25	19	320
CT49 Inpatient Hospital Adjustments	7	9	8	15	11	16	31	23	18	36	7	8	189
CT50 Inpatient Hospital Crossovers	85	90	77	49	92	72	61	102	69	63	73	65	898
CT51 Nursing Home Crossovers	10	5	15	12	25	12	21	20	12	8	3	9	152
CT59 Nursing Home Adjustments	0	0	0	2	0	1	0	0	0	0	0	0	3
Total claims processed*	83,246	81,045	81,954	77,715	113,865	82,248	82,605	89,095	82,786	119,104	95,038	94,223	1,082,924

Claim type/Description	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	YTD Total
CT10 Pharmacy (Non-PBM)**	0	0	0	0	0								0
CT10 Pharmacy (PBM)***	0	0	0	0	0								0
WP Wellpoint Pharmacy ****	58,899	59,759	91,483 <sup>(1)</sup>	62,203	65,556								337,900
CT19 Pharmacy Adjustments (Non-PBM)**	0	0	0	0	0								0
CT19 Pharmacy Adj. (PBM) ***	0	0	0	0	0								0
WP Wellpoint Reversals *****	-2,475	-2,864	-4,082	-2,709	-3,271								-15,401
CT20 Physicians	33,839	30,416	22,807	28,748	25,080								140,890
CT23 Outpatient Hospital	5,585	4,645	4,107	4,798	4,121								23,256
CT24 Miscellaneous	2,216	2,228	2,117	2,559	2,216								11,336
CT30 Professional Crossovers	5,805	4,941	4,116	5,534	4,072								24,468
CT31 Outpatient Crossovers	1,526	867	1,106	1,291	1,129								5,919
CT39 Professional Adjustments	469	647	1,446	960	1,298								4,820
CT40 Inpatient Hospital	598	428	458	521	423								2,428
CT41 Nursing Home	41	62	34	41	31								209
CT49 Inpatient Hospital Adjustments	6	10	20	21	16								73
CT50 Inpatient Hospital Crossovers	125	86	79	104	87								481
CT51 Nursing Home Crossovers	14	6	14	12	13								59
CT59 Nursing Home Adjustments	0	0	6	2	17								25
Total claims processed*	106,648	101,231	123,711	104,085	100,788	0	0	0	0	0	0	0	536,463

\*The totals include paper and EMC claims. PBM claims are included in the totals starting with August 2001. In the PBM environment, each prescription processed by the PBM is counted as one claim where, previously, a claim may have included multiple prescriptions. Therefore, due to the change in pharmacy claims processing, the volume of claims processed prior to August 2001 is not comparable to the volume of claims processed in August 2001 and later.

\*\* Pharmacy non-PBM claims are for dates of service prior to August 1, 2001.

\*\*\* Pharmacy PBM claims are for dates of service between August 1, 2001 and December 31, 2001; claims were submitted through the Wellpoint system, but paid by the Fiscal Agent.

\*\*\*\* Wellpoint Pharmacy claims are processed solely through the Wellpoint system under the new co-pay guidelines and account for all prescriptions filled beginning January 1, 2002.

\*\*\*\*\*Wellpoint reversals will always negate a Wellpoint pharmacy claim beginning January 1, 2002.

(1) Increase in claims count is due to an additional pay period. This month includes 3 pay periods.

## WISCONSIN HEALTH INSURANCE RISK SHARING PLAN

### AVERAGE CLAIMS PROCESSING DAYS

Claim type/Description*	** May-03	Jun-03	Jul-03	Aug-03	Sep-03	** Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04	Apr-04	May-04	
CT10 Pharmacy	16	511	154	511	632	2	0	0	0	0	0	0	0	
CT19 Pharmacy Adjustments	0	0	0	0	0	0	0	0	0	0	0	0	0	
CT20 Physicians	11	12	14	14	13	15	15	17	16	13	13	13	15	
CT23 Outpatient Hospital	12	12	12	14	12	15	13	14	13	13	11	11	13	
CT24 Miscellaneous	14	15	15	19	15	18	15	16	18	16	13	14	15	
CT30 Professional Crossovers	9	9	10	11	11	13	13	15	15	11	11	12	11	
CT31 Outpatient Crossovers	15	15	16	17	15	18	16	18	17	18	17	16	19	
CT39 Professional Adjustments	10	14	12	11	13	22	37	44	43	34	19	23	29	
CT40 Inpatient Hospital	20	20	20	16	15	20	16	17	20	17	15	18	17	
CT41 Nursing Home	17	10	15	13	17	18	16	14	18	15	10	12	11	
CT49 Inpatient Hospital Adjustments	18	27	17	12	15	17	37	48	44	30	24	21	19	
CT50 Inpatient Hospital Crossovers	10	8	10	11	10	13	10	12	12	13	13	12	14	
CT51 Nursing Home Crossovers	9	12	10	16	12	21	20	12	21	11	10	10	6	
CT59 Nursing Home Adjustments	0	9	0	0	0	0	0	0	0	0	19	76	16	
Average for the Month	12	13	13	14	13	*** 16	13	**** 16	**** 16	16	14	13	14	***** 16

\*A "0" days to process indicates there were no claims submitted for that claim type in that month.

Wellpoint pharmacy claims processed solely through the Wellpoint system are not included in this report for prescriptions filled beginning January 1, 2002.

\*\* No Wellpoint paper claims were paid in May and October. This number includes only non-PBM claims.

\*\*\*Processing of claims received October 1, 2003 and after did not begin until October 13, 2003 due to HIPAA changes, making the average processing days higher than normal.

\*\*\*\*HIPAA changes and a high volume of claims submitted made the average processing days higher than normal

\*\*\*\*\* Higher than normal claim average resulting from a clean up of aged medical review claims

**WISCONSIN HEALTH INSURANCE RISK SHARING PLAN  
HIRSP MONTH END CLAIMS INVENTORY**

Claim Type/ Description	Number of claims to be keyed		Claims in the system being processed (includes claims waiting to be keyed)	
	Total	Over 30 days old	Total	Over 30 days old
May 2003 - All Claim Types	1,926	0	6,373	1,557
June 2003 - All Claim Types	2,689	0	7,495	1,345
July 2003 - All Claim Types	710	0	4,670	1,264
August 2003 - All Claim Types	2,324	0	5,614	870
September 2003 - All Claim Types	2,638	0	6,613	1,094
October 2003 - All Claim Types	6,321	0	10,134	1,554
November 2003 - All Claim Types	5,195	0	9,044	1,229
December 2003 - All Claim Types	11,177	0	14,939	1,508
January 2004 - All Claim Types	9,242	0	13,832	1,837
February 2004 - All Claim Types	3,163	0	8,050	2,046
March 2004 - All Claim Types	3,502	0	8,156	1,910
April 2004 - All Claim Types	4,429	0	9,582	2,378
May 2004 - All Claim Types	5,387	0	9,401	1,427

**April 2004**

Claim Type / Description		Number of claims to be keyed		Claims in the system being processed (includes claims waiting to be keyed)	
		Total	Over 30 days old	Total	Over 30 days old
CT10	Pharmacy (Non-PBM)	0	0	0	0
CT19	Pharmacy Adjustments (Non-PBM)	0	0	0	0
CT20	Physicians	3,242	0	6,300	1,637
CT23	Outpatient Hospital	246	0	894	249
CT24	Miscellaneous	248	0	672	53
CT30	Professional Crossovers	294	0	598	88
CT31	Outpatient Crossovers	361	0	416	15
CT39	Professional Adjustments	0	0	542	298
CT40	Inpatient Hospital	38	0	137	33
CT41	Nursing Home	0	0	5	0
CT49	Inpatient Hospital Adjustments	0	0	6	1
CT50	Inpatient Hospital Crossovers	0	0	11	4
CT51	Nursing Home Crossovers	0	0	1	0
CT59	Nursing Home Adjustments	0	0	0	0
All Claim Types		4,429	0	9,582	2,378

**May 2004**

Claim Type / Description		Number of claims to be keyed		Claims in the system being processed (includes claims waiting to be keyed)	
		Total	Over 30 days old	Total	Over 30 days old
CT10	Pharmacy (Non-PBM)	0	0	0	0
CT19	Pharmacy Adjustments (Non-PBM)	0	0	0	0
CT20	Physicians	4,112	0	6,674	982
CT23	Outpatient Hospital	412	0	918	188
CT24	Miscellaneous	42	0	321	43
CT30	Professional Crossovers	375	0	713	85
CT31	Outpatient Crossovers	405	0	477	24
CT39	Professional Adjustments	0	0	150	81
CT40	Inpatient Hospital	41	0	124	22
CT41	Nursing Home	0	0	11	0
CT49	Inpatient Hospital Adjustments	0	0	2	0
CT50	Inpatient Hospital Crossovers	0	0	9	2
CT51	Nursing Home Crossovers	0	0	1	0
CT59	Nursing Home Adjustments	0	0	1	0
All Claim Types		5,387	0	9,401	1,427

# WISCONSIN HEALTH INSURANCE RISK SHARING PLAN

## Claims Denied Report\*

May 2004

Processing Month	Plan 1A		Plan 1B		Plan 2		All Plans			
	Paid	Denied	Paid	Denied	Paid	Denied	Paid	Denied	Total Processed	Denial Rate
May 2003							25,300	11,459	36,759	31.2%
June 2003							21,342	9,056	30,398	29.8%
July 2003							20,441	9,422	29,863	31.6%
August 2003							25,534	10,983	36,517	30.1%
September 2003							20,675	7,731	28,406	27.2%
October 2003							15,903	20,036	35,939	*** 55.8%
November 2003							21,860	16,651	38,511	43.2%
December 2003							21,873	13,878	35,751	38.8%
January 2004							31,974	18,250	50,224	36.3%
February 2004							28,482	15,854	44,336	35.8%
March 2004	12,937	6,049	7,139	3,671	4,094	2,420	24,170	12,140	36,310	33.4%
April 2004	16,145	6,557	9,583	4,109	5,364	2,833	31,092	13,499	44,591	30.3%
May 2004	13,862	5,916	8,378	3,787	4,326	2,234	26,566	11,937	38,503	31.0%

\*Claims denied by the PBM are not included. See page 30 for claims denied by the PBM. Detailed paid versus denied claims reporting began in March 2004.

\*\*\*Denied claims increased due to HIPAA changes. Providers were not following HIPAA billing instructions.

## May 2004 - Denial Reason Detail\*\*

Top Reasons for Denial	Volume
A22 - Billing provider number not on file	3,861
380 - Pre-x	3,486
A02 - Policyholder number not on file	3,459
401 - Duplicate service denial - professional claims	3,234
960 - Medicare paid more than HIRSP would allow - all other Medicare crossover claims.	2,107
97 - Claim Indicator Missing or Invalid	1,992
187 - Procedure to suspend for medical review.	1,811
449 - Duplicate service denial - hospital claims	1,555
904 - Adjustment requesting additional payment; no additional reimbursement warranted.	1,018
172 - Policyholder not eligible on service date.	821
183 - Procedure not appropriate for type of provider.	671
A51 - Total days stay	653
450 - Duplicate service denial - hospital claims	622

\*\*Denial codes apply to individual service details. Claims may have more than one service detail; therefore, the number of denials shown here represents the number of denied service details, not the number of denied claims.

**WISCONSIN HEALTH INSURANCE RISK SHARING PLAN**  
**PHARMACY CLAIMS DENIED BY PBM**

**Claims Denied Report**  
**May 2004**

<b>Jun-03</b>	<b>6,942</b>
<b>Jul-03</b>	<b>7,020</b>
<b>Aug-03</b>	<b>6,981</b>
<b>Sep-03</b>	<b>7,427</b>
<b>Oct-03</b>	<b>11,825</b>
<b>Nov-03</b>	<b>7,951</b>
<b>Dec-03</b>	<b>8,271</b>
<b>Jan-04</b>	<b>8,470</b>
<b>Feb-04</b>	<b>8,354</b>
<b>Mar-04</b>	<b>13,260</b>
<b>Apr-04</b>	<b>9,383</b>
<b>May-04</b>	<b>7,614</b>

**May 2004 - Reason Detail**

<b>*</b>	<b>Top Reasons for Denial</b>	<b>Volume</b>
	47 - Early refill	2,527
	35 - Prior Authorization required	2,239
	29 - Invalid/excessive days supply	1,008
	05 - Non-covered prescription item	493
	03 - Date filled beyond cancel / ID card expired	446
	22 - Non legend items not covered	260
	04 - Duplicate claim	206
	07 - Invalid/excessive quantity	107
	21 - Invalid/Missing NDC	95
	27 - Invalid/Missing patient birthdate	89

\*In the PBM environment, each prescription processed is counted as one claim.



## WISCONSIN HEALTH INSURANCE RISK SHARING PLAN

### Claims Accuracy Performance\* May 2004

MONTH	CLAIMS	CLAIM PAYMENTS	PAYMENTS REVIEWED	CORRECT PAYMENT	ACCURACY RATE
Jun-03	30,450	\$5,538,130	\$111,373	\$111,373	100.00%
Jul-03	30,684	\$4,995,826	\$41,392	\$41,392	100.00%
Aug-03	36,572	\$4,006,464	\$119,862	\$119,862	100.00%
Sep-03	28,439	\$4,246,421	\$53,689	\$53,663	99.95%
Oct-03	35,942	\$3,517,547	\$66,842	\$70,368	**94.67%
Nov-03	38,514	\$3,779,227	\$123,352	\$122,765	99.52%
Dec-03	35,756	\$4,781,794	\$133,185	\$133,192	99.99%
Jan-04	50,224	\$5,313,619	\$60,565	\$60,379	99.69%
Feb-04	44,336	\$5,635,317	\$74,158	\$73,901	99.65%
Mar-04	35,840	\$5,549,043	\$78,006	\$78,006	100.00%
Apr-04	44,591	\$6,948,734	\$51,662	\$51,662	100.00%
May-04	38,503	\$6,050,073	\$64,896	\$64,833	99.90%

\* Claims processed through PBM are not included in the performance statistics.

\*\*Claim payment accuracy is lower than normal due to a keying error on one inpatient claim.

**WISCONSIN HEALTH INSURANCE RISK SHARING PLAN  
APPEALS AND GRIEVANCE SUMMARY  
MAY, 2004**

**CLAIM APPEALS**

TOTAL CLAIM APPEALS RECEIVED	37
REINSTATEMENTS	9
COVERAGE DENIED	2
PRE-X CLAIM DENIAL	5
PA DENIAL	7
LATE BILLING	2
WAIVE PRE-X	2
PLAN CHANGE REQUESTS	2
IN-STATE NON-CERTIFIED PROVIDER	1
OUT OF STATE NON-CERTIFIED PROVIDER	1
BACK DATED SUBSIDIES	4
OTHER	2
TOTAL CLAIMS/REINSTATEMENTS CLOSED	24
CLAIM APPEALS AVERAGE NUMBER OF DAYS	4.04

**GRIEVANCES**

GRIEVANCE COMMITTEE REVIEW:	5
WAIVE PRE-X	3
REQUEST FOR REINSTATEMENT	1
REQUEST FOR ENROLLMENT TO HIRSP	(1)
REQUEST FOR MEDICAL NECESSITY AUTHORIZATION	(1)
REQUEST FOR LATE BILLING OVERRIDE	1

\* DEFERRED TO NEXT MONTH (JUNE)